

Cable TV Internet

INFORMATION SHEET

1. What operating system are you using?

To locate your operating system:

Click on Start in the lower left side of your screen
Click on Settings, Control Panel, System
Look under the General Tab

- Windows 7
- Windows Vista
- Windows XP
- Macintosh

2. When did you purchase your computer? _____

3. When was the last time you updated your operating system software with the latest service pack(s)? ____/____/____

4. Do you have a NIC (Network Interface Card)? (REQUIRED) Yes No

5. Do you have antivirus protection software installed on your computer?

Yes No If yes, please list brand of software: _____

6. Do you have firewall protection installed on your computer?

Yes No If yes, please list brand of software: _____

7. Connection to this service requires a Cable TV outlet near your computer.

Do you have a Cable TV outlet near your computer? Yes No

Do you want our technicians to wire the outlet at a cost of \$25? Yes No

Fee Schedule for Additional Service:

Our technicians will install wireless cards, set up additional computers, troubleshoot issues, add or update software, set up mail accounts, clean up viruses, reload operating systems, etc. for the following fees:

1 st ½ hour	\$50. ⁰⁰
Additional ½ hr(s)	\$40. ⁰⁰
Call Out Trouble Reported - Customer Equipment/Wiring:	\$75. ⁰⁰

Your High-Speed Internet Connection from Benton Cablevision consists of an active signal to your computer. All hardware and software issues are the responsibility of the customer.

Customer Signature: _____

Please return this form with your application